

**GOVT. HOLKAR (MODEL AUTONOMOUS)
SCIENCE COLLEGE, INDORE**



(An ISO 9001:2015 & ISO 14001:2015 Certified Institution)



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Annual Report Timely Redressal of Grievances Through Anti-Ragging Committee

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(Re-accredited 'A' Grade by NAAC)

REPORT
TIMELY REDRESSAL OF GRIEVANCES THROUGH
ANTI-RAGGING COMMITTEE
2021-22

Executive Summary:

The purpose of this report is to outline the strategies and measures taken to ensure timely redressal of grievances related to ragging incidents through the Anti-Ragging Committee & Squad. The committee's primary objective is to create a safe and conducive environment for students, promoting a culture free from ragging, bullying, and any form of harassment within the institution. This report highlights the structure, functions, and achievements of the Anti-Ragging Committee/Squad in handling complaints promptly and efficiently.

Introduction:

Ragging is a serious concern that can adversely affect the mental and physical well-being of students, hindering their academic progress. To address this issue effectively, our institution has established an Anti-Ragging Committee/Squad as per government norms, consisting of faculty members, administrative staff, student representatives, and external experts. The committee is committed to upholding a zero-tolerance policy towards ragging and ensuring a secure learning environment. **College has a well define policy for prevention of ragging in the college**

Objectives of the Anti-Ragging Committee:

The key objectives of the Anti-Ragging Committee are given in the college Anti Ragging Policy and code of conduct policy:

Structural Framework:

Bhawarkuan, A. B. Road, Indore, Madhya Pradesh, 452001



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The committee convenes regularly to assess the campus situation, review the effectiveness of preventive measures, and promptly address any grievances/ complaint. Additionally, in compliance with the government's directions, the committee submits a monthly report to the University detailing its activities and progress in handling ragging incidents.

Preventive Measures:

To foster a ragging-free campus, the committee has undertaken various preventive measures, including:

- a. Orientation/ Induction Programs:** Conducting orientation sessions for incoming students to raise awareness about the institution's anti-ragging policy and the consequences of ragging.
- b. Awareness Campaigns:** Organizing workshops, seminars, and awareness campaigns throughout the academic year to promote a positive and respectful campus culture.
- c. Monitoring Systems:** Implementing surveillance and monitoring systems to identify potential ragging incidents in sensitive areas on campus. (CCTC and Manual)
- d. Buddy Systems:** Introducing buddy systems for new students, enabling them to connect with senior students for guidance and support.

Grievance Redressal Process:

The committee has established a structured mechanism to handle complaints effectively:

- a. Confidential Helpline:** A dedicated helpline number and email address have been set up for students to report ragging incidents confidentially.
- b. Immediate Response:** The committee ensures that all complaints are addressed promptly, and appropriate actions are initiated within 24 hours of receiving the complaint.
- c. Fair Investigations:** An impartial investigation is conducted by the committee to determine the veracity of the complaint, respecting the principles of natural justice.
- d. Support and Counselling:** The victims of ragging are provided with necessary support, counselling, and guidance to help them cope with the situation and regain confidence.

Achievements and Challenges:

The Anti-Ragging Committee's efforts have resulted zero ragging incidents on campus.

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Conclusion:

The Anti-Ragging Committee plays a crucial role in ensuring a safe and nurturing campus environment. Through its proactive measures and efficient grievance redressal process, it has succeeded in curbing ragging incidents to Zero. Continued efforts in preventive measures, awareness campaigns, and support systems will further strengthen the institution's commitment to maintaining a ragging-free campus.

Attachments:

1. Policy
2. Anti Ragging committee
3. Anti ragging Squad

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REPORT:

TIMELY REDRESSAL OF GRIEVANCES THROUGH THE ANTI-RAGGING COMMITTEE DURING SESSION 2020-21

INTRODUCTION:

This report highlights the endeavours of the Anti-Ragging Committee in ensuring the timely resolution of grievances related to ragging incidents during the COVID-19 lockdown in the academic session 2021-22. Due to the pandemic, the college experienced prolonged closures, with most classes being conducted online. The Anti-Ragging Committee adapted to the challenging circumstances to maintain a safe and harassment-free environment.

OBJECTIVES:

The Anti-Ragging Committee pursued the following key objectives during the COVID-19 lockdown:

Vigilance and Communication: Maintain vigilance and regular communication with students and staff to address any potential ragging incidents, despite the limited physical presence on campus.

Virtual Awareness Campaigns: Organize online awareness campaigns and virtual seminars to educate students about the severe consequences of ragging and the committee's availability for reporting grievances.

Accessible Reporting Channels: Ensure that confidential reporting channels, such as email and online complaint portals, remain operational for students to report ragging incidents remotely.

Remote Investigations: Conduct prompt and unbiased investigations into reported grievances using virtual platforms to preserve the principles of natural justice.

Online Support and Counselling: Provide necessary support and counselling to victims of ragging through virtual means, promoting their well-being during the lockdown.



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COMMITTEE INITIATIVES:

Despite the challenging circumstances posed by the COVID-19 lockdown, the Anti-Ragging Committee implemented the following initiatives:

Virtual Workshops: Conducted virtual workshops and webinars to sensitize students about the institution's anti-ragging policy and promote a respectful campus culture.

Online Helpline: Established a dedicated helpline number and email address to enable students to report ragging incidents confidentially, ensuring continuous access to reporting channels.

Real-Time Support: Ensured immediate responses to reported incidents, attending to grievances remotely and initiating virtual investigations as required.

Online Counselling: Arranged online counselling sessions for victims of ragging to provide emotional support and guidance throughout the lockdown period.

ACHIEVEMENTS:

Despite the limitations imposed by the COVID-19 lockdown, the Anti-Ragging Committee achieved the following:


Zero-Tolerance: Maintained a zero-tolerance policy towards ragging, effectively deterring potential incidents during the online learning period.

Effective Reporting: Encouraged timely reporting of incidents through accessible virtual channels, ensuring prompt action.

Awareness and Education: Successfully conducted virtual awareness campaigns, educating students about the consequences of ragging even in the absence of physical gatherings.

CONCLUSION:

The Anti-Ragging Committee demonstrated resilience and adaptability during the COVID-19 lockdown, ensuring the safety and well-being of students. By embracing virtual platforms and maintaining open lines of communication, the committee effectively addressed grievances related to ragging incidents, upholding a safe and respectful campus environment despite the unprecedented challenges.


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REPORT

TIMELY REDRESSAL OF GRIEVANCES THROUGH ANTI-RAGGING COMMITTEE

2019-20

This report focuses on the effective and prompt resolution of grievances related to ragging incidents through the Anti-Ragging Committee. Our institution is committed to fostering a safe and inclusive environment for all students, where ragging and harassment have no place. The report highlights the unique structure, functions, and achievements of the Anti-Ragging Committee in handling complaints promptly and effectively.

In response to the pressing issue of ragging, our institution has taken significant steps to address this problem through the establishment of the Anti-Ragging Committee. Comprised of faculty members, administrative staff, student representatives, and external experts, the committee is dedicated to creating a campus that is free from any form of ragging or bullying.

The Anti-Ragging Committee operates with the following primary objectives:

Prevention: Develop and implement measures to prevent ragging incidents on campus.

Awareness: Raise awareness among students about the consequences of ragging through educational programs.

Reporting: Establish confidential and accessible channels for reporting ragging complaints.

Investigation: Conduct prompt and impartial investigations into reported grievances.

Disciplinary Actions: Initiate disciplinary action against the perpetrators in accordance with institutional guidelines and legal provisions.

Support and Counselling: Ready to provide necessary support and counselling to the victims of ragging if this happens.

The committee consists of a chairperson, faculty representatives, administrative staff, student representatives, and external experts. Regular meetings are held to review the campus situation, evaluate preventive measures, and address pending complaints.

To foster a ragging-free campus, the committee has undertaken various preventive measures, including orientation programs for new students, awareness campaigns, monitoring systems, and implementing a buddy system for new students.

The committee has established an efficient grievance redressal process, providing a confidential helpline, online complaint portal, and ensuring immediate responses to all complaints. Fair and unbiased investigations are conducted, and appropriate disciplinary actions are taken against offenders. Victims of ragging receive necessary support, counseling, and guidance.

The Anti-Ragging Committee's efforts have led to increased awareness and a safer environment within the institution. Timely redressal of grievances has instilled trust among



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students and reinforced the commitment to combating ragging. Challenges include raising awareness about timely reporting and creating a conducive environment for reporting.

In conclusion, the Anti-Ragging Committee plays a vital role in upholding the institution's commitment to a harassment-free environment. Through preventive measures and an efficient grievance redressal process, the committee has made significant progress in safeguarding the well-being and dignity of all individuals associated with the institution


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REPORT TIMELY REDRESSAL OF GRIEVANCES THROUGH ANTI-RAGGING COMMITTEE

2018-19

This report highlights the efforts of our Anti-Ragging Committee in ensuring timely redressal of grievances related to ragging incidents. The committee aims to create a safe and inclusive campus environment, free from ragging and harassment.

Objectives:

- Prevent ragging incidents through awareness and orientation programs.
- Establish confidential channels for reporting complaints.
- Conduct prompt and unbiased investigations.
- Take appropriate disciplinary actions against offenders.
- Provide support and counseling to victims.

Achievements:


- Zero ragging incidents on campus.
- Increased awareness and trust among students.
- Swift and efficient redressal of grievances.
- Timely submission of report to University


Challenges:

- Encouraging timely reporting.
- Strengthening preventive measures.

Conclusion:

The Anti-Ragging Committee plays a pivotal role in maintaining a respectful and secure campus. Continued efforts will ensure a ragging-free environment for all.


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